

Residents and families



Easy English



Hard words

This book has some hard words.

The first time we write a hard word

- the word is in **blue**

- we write what the hard word means.

You can get help with this book



You can get someone to help you

- read this book

- know what this book is about



- find more information.



I am the CEO of Possability.

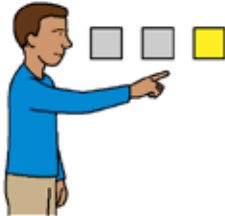


Welcome to our service.

We will



- listen to you



- help you make choices about how you live



- help you reach your goals



- give you the best service.

About this book

This book is about our service and how we can help you.

About us

We are a **registered provider** in the **National Disability Insurance Scheme**.



The National Disability Insurance Scheme is also called the NDIS.



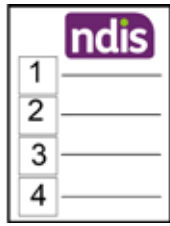
Registered provider means the NDIS says we can give you services.

We have lots of services.

For example, help to

- live at home
- learn new skills
- be part of the community.





We can also help with your NDIS plan.

Our staff will



- support you

- respect you



- keep you safe



- help you say what you need.



Our staff have good skills and experience.



We will get more staff to give you the best services.

Our values

We believe everyone



- has equal rights



- should be treated with respect



- can choose how they want to live.

We do what we say.



We learn and find new ways to make our services better.



We have clear goals and work hard to make them happen.

We have supported practices

Supported practices means we make sure you are always

- respected

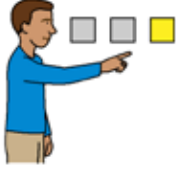


- safe.



We also

- listen to you and your family
- give you choice and control.



How we meet your needs



We will come to your house to learn about your needs.



You will meet your **service planner**.

Your service planner is the person you can contact about your services.

PLAN	
1	_____
2	_____
3	_____
4	_____

We will make a support plan.

We will have more meetings to make sure your support plan meets your needs.



Someone you know can come to the meetings to help you.

You can contact us



Email: welcome@possability.com.au



Call: 1300 067 067



Website: possability.com.au/welcome

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Scope's Communication and Inclusion Resource Centre

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